



## Senior IT Consultant

### Company Description:

We are a rapidly growing IT consulting firm with offices throughout the Chicagoland area. Our team is comprised of an elite group of IT professionals who are focused on providing superior IT services and maintaining long lasting relationships with our commercial clients. The office environment is friendly and relatively relaxed, as we strive to provide an atmosphere that spawns creativity and ingenuity.

### Job Description: Senior IT Consultant

We are seeking a skilled, motivated, open-minded, individual that is capable of addressing a myriad of advanced IT issues and managing client relationships. The position is full time and salaried. You will work with a group of assigned small to mid-sized businesses, to manage and support their technology infrastructure. You will help clients proactively understand their technology infrastructure, perform audits, make strategic recommendations, and design, implement, and manage, infrastructure projects. You will work in partnership with clients, advising them on the use of information technology and enabling them to meet their business objectives, maintain a reliable IT infrastructure, overcome IT issues, and increase profitability. Success will be achievable with your ability to provide exceptional service, a demonstration of superior communication, taking ownership, adaptability, resourcefulness, emotional intelligence, self management, teamwork, multi-tasking in stressful situations, and your continuing interest in education.

### General Skills - Minimum Requirements:

- Bachelors Degree or equivalent experience.
- 4-5 years of IT experience.
- Excellent time management skills and punctuality.
- Excellent critical thinking skills.
- Attention to detail and strong interpersonal and organizational skills required, as is the ability to work effectively in a team.
- Can adapt to a fast-paced and dynamic work environment.
- Patient with people and the ability to train end users.
- A car, a valid DL, car insurance, and the ability to travel within Chicagoland area.
- The ability to work flexible hours.

### **IT Skills - Minimum Requirements:**

- Solid knowledge of Windows server operating systems (2003, 2008, SBS).
- Experience working with the following: AD, GP, TS, RDP, DNS, DHCP, IIS, WINS, WSUS, and more.
- Experience with RAID implementation and troubleshooting.
- Advanced administrative skills in all Microsoft operating systems (workstation and server).
- Advanced knowledge of the Microsoft Office family of products (2003, 2007, 2010).
- Knowledge of Microsoft and Cisco licensing.
- Experience administering Microsoft Exchange server.
- Experience with backup software (Ie. Acronis, Backup Exec, BESR, SSR etc..).
- Experience with disk imaging (Ie. Ghost, Acronis, BESR, etc..)
- Experience with antivirus software (Ie. Kaspersky, Symantec EPP / EPM, trend micro, eset, etc..).
- Advanced experience with virus removal (various apps).
- Experience with virtualization software (ie. VMware, HyperV, MS virtual PC, etc..).
- Working knowledge of hardware of firewalls, routers, switches, modems, WIFI (Cisco, SonicWall, etc..).
- Experience with advanced print configuration and office copiers.
- Experience working with server hardware & troubleshooting (Dell, HP, IBM).
- Experience providing technical support on site, in person, remotely, and by phone.
- Knowledge of quoting and purchasing hardware and software.

### **IT Skills - Additional Skills (initially not required, but a plus):**

- IT Certifications (ie. MCSE, MCSA, MCITP, CCNA, etc.).
- Advanced Cisco, WatchGuard, and SonicWall implementation & troubleshooting skills.
- Advanced knowledge of routing and switching.
- Advanced MAC troubleshooting skills.

Thanks for reading!